Customer Notice



Pennsylvania American Water Announces \$3.5 Million Water Main Project in Hanover Township

SCRANTON, **Pa.** (August 16, 2022) – Pennsylvania American Water today announced a \$3.5 million project to install nearly 6,000 feet of ductile-iron water main along the San Souci Parkway (SR 2002) in Hanover Township. The project, which replaces pipe dating to 1900, will improve reliability for customers, reduce service disruptions, and increase water flows for firefighting.

"The existing pipe in this area is cast iron and has a history of breaks and leaks," said Jeremy Nelson, senior engineer, Pennsylvania American Water. "Additionally, scheduling was coordinated in order to complete this work prior to a PennDOT road project that will take place in 2025."

The project, which is slated to begin this week, involves installation of new 24- and 12-inch pipe from the intersection of Oxford Street to Main Road. Construction is expected to continue through the spring of 2023, with final restoration set for summer 2023.

Crews will work weekdays between 7 a.m. and 5 p.m. Traffic restrictions will be in place during construction. During construction, customers might experience temporary service interruptions, discolored water and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. For more information, contact Pennsylvania American Water's customer service center at 1-800-565-7292.

This infrastructure upgrade project is not only an important investment in public health and safety, it also helps support the economic health of the communities we serve. Economic impact studies show that for every \$1 million invested in water infrastructure, upwards of 15 jobs are generated throughout the economy. Through our continued investments, Pennsylvania American Water's 2021 and 2022 infrastructure upgrade projects will support more than 3,700 jobs each year. Statewide, Pennsylvania American Water invested approximately \$373 million in 2021 alone to improve our water and wastewater treatment and pipeline systems.

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.4 million people. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs approximately 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to an estimated 14 million people in 24 states. American Water provides safe, clean, affordable and reliable water services to our customers to help keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.